

Case Study

NAB Docklands.

It was a pleasure to watch the quality Dexion team at work!





"With major projects like this, it is important to work with companies that can do the job and make you look good. It was a pleasure to watch quality engineers at work. They gave me the confidence to tell my client that everything was under control."

Patrick Fahey was Senior Site Engineer for Bovis Lend Lease on the newly completed, National @ Docklands project in Melbourne. Describing the installation of Mekdrive R Compactus file storage systems, he said: "Dexion Citiport has been really fantastic and professional.

"With major projects like this, it is important to work with companies that can do the job and make you look good. It was a pleasure to watch quality engineers at work. They gave me the confidence to tell my client that everything was under control."

National @ Docklands is the National's new flagship building in Melbourne's emerging Docklands precinct.

More than just a building, the new development will play an important role in the National's cultural change journey, bringing together 3500 employees from across Melbourne under the one roof to work more effectively and collaboratively to serve the needs of customers.

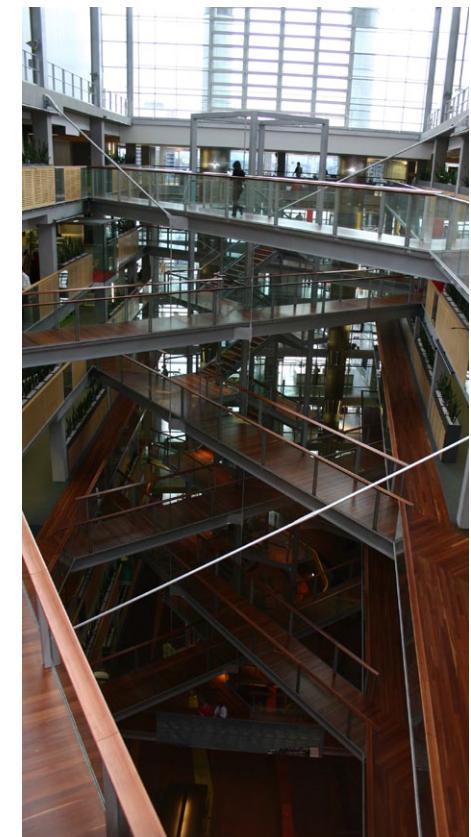
The new complex features two interconnected low-rise, highly transparent

buildings set amongst sunlight filled atriums. There are no offices in the building, nor are there any barriers to effective communication.

According to NAB, deliberately planned "bump space" will create opportunities for people to meet, exchange ideas and develop new relationships. When people "bump" into each other, they can discuss their work on the spot, take advantage of an informal meeting space or discuss ideas over a coffee in the internal café. These five-minute interactions will contribute to faster problem solving and the generation of new ideas.

It is intended that the co-location of people from different areas within National @ Docklands will increase efficiency and productivity by improving face to face communication and ultimately reduce reliance on email.

Even the entrance foyer has been designed so that visitors can look straight into the working areas . The "human face" of NAB is on display and not hidden away.



With 3500 people moving in from 12 different sites, National @ Docklands when signed, was the largest single tenant precommitment made in Australia's leasing history.

Over a period of 18 months, more than 80 storage champions worked with their teams to review the way that they approached the use, storage and ultimate disposal of paper. As part of this process they evaluated all potential alternatives (archiving, active

off-site storage etc.) to help them meet their target of an average of 1.5 lineal metres of storage per person. In real terms this means half a metre at your desk (excluding mobile pedestals) and a metre in a perimeter cabinet or Compactus (depending on the type of business).

NAB Occupational Health and Safety experts were involved in every stage of planning and development of the new facility. Intensive discussions were held between the OHS

team, the interior designers and a user group drawn from those moving into National @ Docklands. After considering OHS, aesthetics and economics, they decided that Mekdrive® Compactus units from Dexion would be more suitable and more cost effective than fully powered Compactus units. By working closely with Dexion's design and consultancy services the interior designers and architects were provided with a quick turn around of costs and drawings as well as accurate 3D views of the finished project.

Members of the user group visited the Dexion Citiport showroom to view the units and determine the finishes. They chose Warm Dark Grey powder coating to enhance the internal style established for National @ Docklands.

Colours and finishes were chosen carefully to ensure a welcoming, easy to live with style that would not date quickly. This was consistent with the NAB's desire to blur the division between work and home by creating a pleasant and harmonious work environment.

Installation of the Mekdrive® Compactus units was watched by NAB with interest because it is a new product that has the potential to help more broadly with document storage requirements in other NAB facilities around Australia and worldwide. Mekdrive® is the lightest mechanically assisted storage system available. It keeps floor loadings to a minimum, an important consideration when assessing alternative solutions.

The multiple tracks, which distribute the floor loadings more evenly, can be simply laid above the carpet and easily adjusted to allow for settling or readily moved to new locations.

Filing is a group activity in the National @ Docklands workplace culture. Unlike other systems, Mekdrive® does not belong in the back room, it's designed to blend easily with modern office décor and because of this, most of the 26 Mekdrive® Compactus units are out in the open, integrated with the work areas. The systems' track is



normally laid directly over the carpet but the long runs of up to 17 metres at National @ Docklands required it to be laid on timber bases with ramps for wheelchair access.

At close to half a million dollars, the National @ Docklands installation was a

major project for Dexion. Installation was undertaken in both buildings by a carefully selected team working during the final furniture fit out stage of the project.